

Our Security Policy

Since our beginnings as a mail order shop in the 1980's, we have NEVER sold or traded any of our customer information.

When the Secure Order Form on our website is filled out by you, the information is encrypted and sent. Immediately after you place an online order with OmChi Herbs LLC, only a small handful of authorized personnel have access to your order and they will promptly print out your order for further processing in our offices.

All hard copy orders that have been printed, processed, and shipped are further filed in a secure and protected environment, and credit card information is deleted.

Our Privacy Policy

Since our start in the early 1980's, OmChi Herbs LLC has never sacrificed our customers' personal information for the purpose of extending marketing relationships with outside firms. We have never sold, traded, or rented our customer information. We make the decision to protect your privacy because that's how we want to be treated. It's just the right thing to do.

With regard to your online privacy, we only collect information needed to process your order or to provide e-mail updates to you, or as required by laws and regulations.

Your personal information you have given to us stays safely with us.